

# Member Hub

## Register for an Account - IFP

This job aid shows the steps to register for an IFP account on the Member Hub

### Step 1

Log in

Username  
test.co-il-primary1

Password  
\*\*\*\*\*

SUBMIT

REGISTER ACCOUNT

[Forgot your username or password?](#)

Hi, welcome to the Bright Health Member Hub.

Log in or create an account to:

- Get the scoop on your health plan benefits and summaries
- Update your primary care provider (PCP)
- Find an in-network provider in your neighborhood
- Track your care and costs from top to bottom

To create your account, you'll need the number from your member ID card.

Don't have your ID card handy?

Individual and Family plan members can use the [Member ID Lookup](#) to find your Member ID number. For Medicare Advantage members, please contact [Member Services](#).

If the member has already received their ID card(s) in the mail, then they are ready to go to [Member.BrightHealthPlan.com](http://Member.BrightHealthPlan.com) and select **Register Account**

### Member ID Lookup

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Don't have your ID card handy?

Individual and Family plan members can use the [Member ID Lookup](#) to find your Member ID number. For Medicare Advantage members, please contact [Member Services](#).

Member ID Number Lookup

If you're an Individual and Family plan member, please use the form below to find your member ID number which will give you access to your Member Hub and temporary ID card.

\*If you're a Medicare Advantage plan member, please contact [Member Services](#) to find your ID number.

First Name  
Job

Last Name  
SSN

Date of Birth  
01 01 1975

Last Four of Social Security Number  
\*\*\*\*

SUBMIT

If they have not yet received their ID card, they can look the Member ID up on the Log In page under **Member ID Lookup**. This feature is available approximately 6 business days after the initial premium payment has been made. First/Last name, Date of Birth, and last 4 of the SSN are required

### Step 2

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To register a new account, you'll need your member ID handy. Please enter the below information exactly as it appears on your card and hit "next".

Are you a dependent?

Member ID

First Name

Last Name

DOB  
/ /

Format mm/dd/yyyy

Bright Health Plan Group Number ?

CANCEL PREVIOUS NEXT

After acknowledging a Licensing Agreement, the member will enter the Member ID, First/ Last name, Date of Birth, and the Group Number in this section. Select **Next** to move on to the next page



**NOTE:** Group number is BHP + state initials. Example: Arizona members Group Number would be "BHPAZ"

### Step 3

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Create An Account

To get your account up and running, we'll just need a few things. Fill out the form below and click "Next".

\*Your email address is for us, and only us. We'll use it to communicate with you throughout the year.

Username

Email Address

Confirm Email Address

Password

Confirm Password

Security Question 1  
-- Select Question --

Security Question 2  
-- Select Question --

Security Question 3  
-- Select Question --

CANCEL PREVIOUS NEXT

Create the account details on this page, including Username, Email, Password, and 3 Security Questions. The security questions are especially important so the member can reset their password easily if needed in the future. Select **Next** to complete the registration process